



McNeil Consumer Healthcare, 7050 Camp Hill Road, Fort Washington, PA 19034

URGENT – DRUG RECALL

January 15, 2010

Dear Retailer Customer:

McNeil Consumer Healthcare Division of McNEIL-PPC, Inc. is recalling certain lot codes of OTC products (full list below).

To minimize the impact to your business and help ensure uninterrupted access to medicines not impacted by this action, please consult the list of products below prior to removing from the shelf.

Please return ALL warehouse and retail inventory of the below lot codes. No product other than the ones specified should be returned.

McNeil Consumer Healthcare is initiating this voluntary recall following an investigation of consumer reports of an unusual moldy, musty, or mildew-like odor that, in a small number of cases, was associated with temporary and non-serious gastrointestinal events. These include nausea, stomach pain, vomiting, or diarrhea. This precautionary action is voluntary and has been taken in consultation with the FDA.

Based on this investigation, McNeil Consumer Healthcare has determined that the reported uncharacteristic smell is caused by the presence of trace amounts of a chemical called 2,4,6-tribromoanisole (TBA). This can result from the breakdown of a chemical that is sometimes applied to wood that is used to build wood pallets that transport and store product packaging materials. The health effects of this chemical have not been well studied but no serious events have been documented in the medical literature. A small number of the product lots being recalled were associated with the complaints of an unusual moldy, musty, or mildew-like odor, and some of these lots were found to contain trace amounts of TBA. In December 2009, McNeil Consumer Healthcare also recalled all lots of TYLENOL® Arthritis Pain 100 count with EZ-OPEN CAP related to this issue. McNeil Consumer Healthcare has now applied broader criteria to identify and remove all product lots that it believes may have the potential to be affected, even if they have not been the subject of consumer complaints.

In addition to the product recall, McNeil Consumer Healthcare is continuing their investigation into this issue and is taking further actions that include ceasing shipment of products produced using materials shipped on these wood pallets and requiring suppliers who ship materials to our plants to discontinue the use of these pallets. We will continue to closely monitor and evaluate the situation and consult with the FDA.

Action Requested:

1. Identify all retail inventory of products listed below, remove them from your shelves and return them immediately as to your supplier or headquarter warehouse.
2. If you have sub-distributed any of the above products to any other locations, please take the necessary steps to have your customers return these products to you for consolidation of inventory and return to McNeil Consumer Healthcare. Utilize a copy of the enclosed information to facilitate and document this action with each of your sub-accounts.

We appreciate your cooperation in helping us successfully execute this voluntary recall. If you have any questions related to the product, please contact your McNeil Consumer Healthcare Sales Representative or call 888-222-6036. You can also log into the internet at www.mcneilproductrecall.com for information pertaining to this recall.

McNeil Consumer Healthcare Division of McNEIL-PPC, Inc.